
	Punjab Halal Development Agency	Doc # : PHDA/DOC-15		
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		Effective Date : 17-10-2024		

Halal Policy

Punjab Halal Development Agency (PHDA), a Halal Certification Body owned by the Government of Punjab, is dedicated to promoting “Halal Certification Systems.” Our mission is to support the Halal Food & Non-Food industry and enhance trade within this field. We guarantee that our operations will always uphold Islamic integrity and credibility.

We are committed to providing high-quality certification services by complying with PS 4992/OIC SMIIC-2 and PNAC guidelines while continually improving our Halal Certification System to ensure customer satisfaction.

Our core management and staff work diligently to establish, execute, and sustain the Halal Management System and associated initiatives, aligning with our organization’s goals.

We treat all stakeholders fairly and without bias. Our decisions and actions are based on objective criteria, ensuring equitable treatment for everyone.

We maintain a high level of expertise and skill. Our team members undergo continuous training and development to meet our quality standards.

We take ownership of our work, deliver quality products and services, meet deadlines, and adhere to relevant regulations and standards.

Open communication with stakeholders is essential. We share information about our processes, performance, and necessary improvements.

We handle sensitive information with care and discretion, prioritizing data privacy and security.

We actively listen to feedback and address concerns promptly, continuously improving our processes.

Our practices align with Islamic principles, respecting cultural norms and promoting social justice, compassion, and integrity.

We prioritize traceability in our Halal certification process to maintain transparency and accountability.



Registrar PHDA